

FEVER? COUGH? SHORTNESS OF BREATH?



Health COVID-19 Virtual Screening

AUGUSTA UNIVERSITY

Free screenings available online. Visit augustahealth.org/COVID19

WHY USE OF TELEMEDICINE APP TO PROVIDE COVID-19 SCREENING?

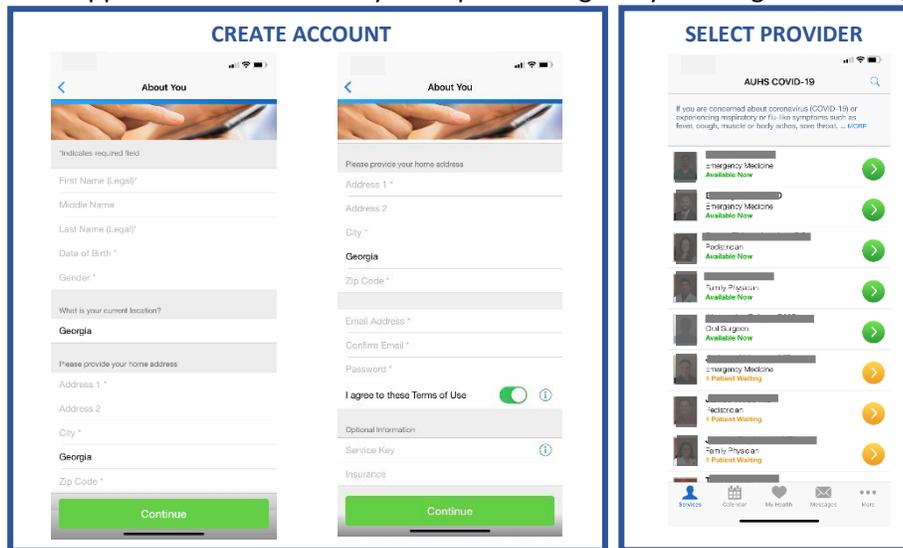
- This is a tool that people can use from their home that will allow a provider (physician, nurse practitioner, or physician's assistant) to interact with a concerned patient. The provider is trained to screen for COVID-19. If the result is a positive screening, then further instructions will be provided on where to present for testing.
- The value of using this tool is to keep people from presenting to an Emergency Department, Urgent Care, or Doctor's office and further spreading the virus.

WHO CAN USE THE APP?

- Everyone can use this app, as long as they have a smartphone or computer with video capabilities. For those without access to technology, please call our COVID-19 hotline at 706-721-1852.
- The desktop version or application for download can be found at www.augustahealth.org/COVID19

WHAT IS THE PATIENT EXPERIENCE LIKE?

- The application is user friendly. The patient begins by creating an account, which takes a couple of minutes.



- After selecting the provider, the patient will be asked a series of questions and asked to provide medical history. After completing a few questions, the video visit with the provider will begin.
- The average time for the visit is currently less than ten (10) minutes. As the volume grows and availability of providers changes, this average time could increase.
- At the completion of the visit, the patient will receive a visit summary at the email provided when the account was created. Sick slips or additional documentation can be requested and sent via email as well.

WHAT IS THE PROVIDER EXPERIENCE LIKE?

- The Provider is able to review the patient's medical history prior to the patient visit starting.
- On average, it takes the provider approximately a couple of minutes prior to the patient visit and no more than five minutes after the patient visit to complete the visit summary.