



## Low Cost/Free Internet Solutions During COVID-19 Closing

### **PARKING LOTS AVAILABLE FOR WIFI ACCESS**

The public library has public access to WiFi in its parking lot.

### **CREATING A MOBILE HOTSPOT**

- T-Mobile is offering online payment arrangements for clients with past due bills. Customers will also receive unlimited cellphone data for the next 60 days, except for roaming. For more, visit [T-Mobile's website](#).
- Sprint is taking the "Keep Americans Connected Pledge" by waiving late fees and not stopping service for those unable to pay their bill because of coronavirus for the next 60 days, according to the company's [March 13 news release](#). For 60 days, customers should also be getting a free 20GB mobile hotspot of data and complimentary unlimited data for customers with metered plans by March 17.
- Metro by T-Mobile urges customers to reach out to them if they aren't able to make a payment due to "unexpected financial impacts." Also, all customers will have unlimited smartphone data for the next 60 days, except for roaming data. [Click here](#) to access the company's website for more information.
- Cricket Wireless customers affected by COVID-19 can have reconnection fees waived. To qualify, customers are directed to call the Cricket customer care number, 1-800-CRICKET. No free unlimited data is offered. [Click here](#) to access the company's website for more information.
- Verizon Wireless will waive late fees for residential and small business customers who are affected by COVID-19, according to the company's website. No free unlimited data is offered. [Click here](#) to access the company's website for more information.

Note: Marion County Schools does not endorse or have affiliations with any of the resources listed above. These resources are suggestions for assisting stakeholders for internet access purposes. User discretion is advised, especially on open networks where your sensitive data could be put at risk.

## **GET INTERNET ACCESS AT HOME**

- Comcast Xfinity will not disconnect or tack on late fees for customers who contact the company and explain their situation during this time, according to a March 13 [news release](#).
  - All Comcast customers will also have unlimited data for 60 days, and [Xfinity Wi-Fi hotspots](#) will be free for anyone. New customers will also get access to 60 days of free Internet Essentials service, with an increased speed of 25 Mbps downstream and 3 Mbps upstream.
- AT&T took the “Keep Americans Connected Pledge” by deciding to not terminate service or institute late fees for wireless, home phone or broadband residential or small business customers for the next 60 days. Public Wi-Fi hotspots are also open. [Click here](#) to access their website for more information.
  - All AT&T consumer home internet wireline customers will also receive unlimited internet data. “Limited income households,” who qualify will also be able to pay \$10 a month for internet access.
- Spectrum is committed to offering special discounts to households affected by the virus. Beginning March 16, Spectrum offers free access to internet and WiFi for 60-days for new Pre-K to 12, college student and teacher households who don’t currently have internet or WiFi service. This discount will be applied as a credit to your first two months of internet services. Installation or pre-payment fees will be waived to help you get started. Call (885) 243-8892 to determine eligibility and to sign up for this offer. [Click here](#).

## **FIND A HOTSPOT**

- [Xfinity Wi-Fi hotspots](#) will be free for anyone. Some are on private property, but can be picked up from a distance.